

Creating a Print Head Status Report

Introduction

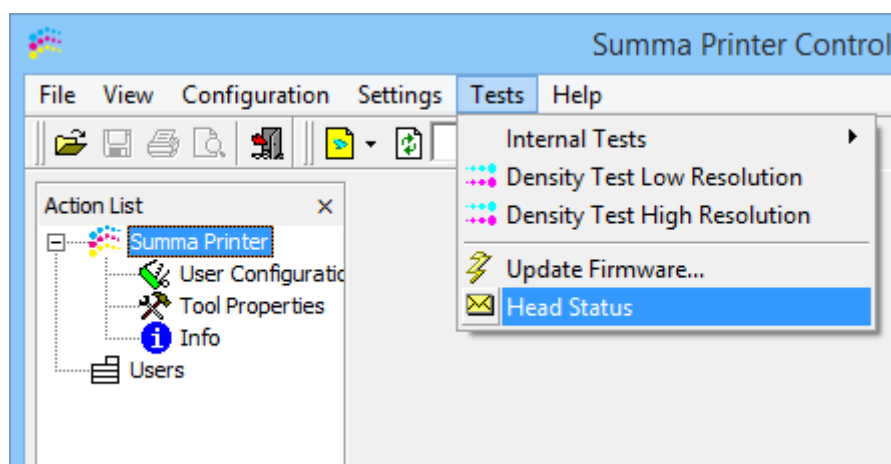
This procedure describes how to create a print head status report using Summa Printer Control.

The print head status needs to be send to Summa Service whenever a printer head or a hard disk has to be changed or installed on a DC3, DC4 or DC4sx. The print head status report needs to be created just before changing, and once again after all calibrations of the new part have been done.

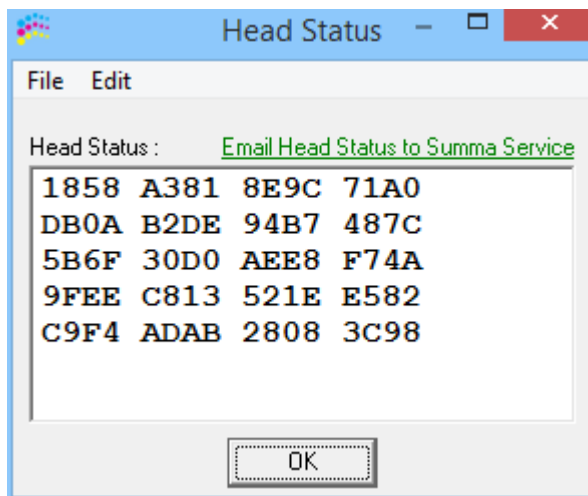
Procedure

To create a print head status, follow the next steps:

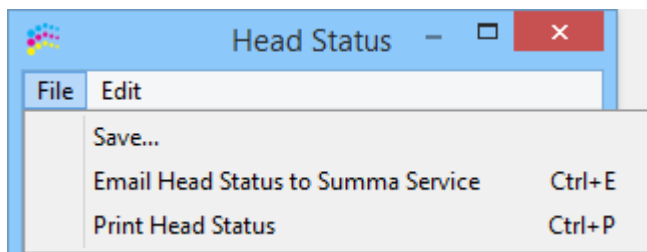
1. Switch off the printer.
2. Connect the printer with the computer using the USB cable.
3. Power on the printer. This is to ensure the internal data buffers are cleared and all parameters are set to what is stored in the internal memory of the cutter. Some applications may have changed some parameters to a temporary value.
4. Wait until the printer has completed its startup sequence.
5. Start Summa Printer Control.
6. Click [Tests] – [Head Status]:



7. Summa Printer Control reads the necessary information from the printer and displays the print head status:



8. This information needs to be sent to Summa Service (support@summa.eu).



There are three options to send this information:

- Save the information to a RTF type document. This document can then be attached to an email to send to Summa.
 - Send this information as email content to Summa.
 - Print this information. This option prints the print head status to the default printer. In case the default printer was a PDF printer, then the file created can be attached to the email to be sent to Summa.
9. Click [OK] to close the window.

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